

LIVE AND WORK IN CANADA

WINTER SEASON 13/14



Interview Locations 2013:

August – London, Copenhagen & Stockholm

July – Auckland

June – Sydney, Melbourne, Perth & Brisbane

Can anyone go?

Yes, if they qualify for the IEC Working Holiday Visa.

- **Aged :**

UK	18-30 years
Belgium	18-30 years
Denmark	18-35 years
Netherlands	18-30 years
Norway	18-35 years*
Sweden	18-30 years
- Available from **1 Nov 2013 until 30 April 2014**
- Clean Criminal record
- **CAN\$2500** to support yourself on arrival (IEC Rule)
- Resident in country of passport
- A comprehensive International Experience Canada visa application guide is available from your  consultant.

IMPORTANT – if you have spent more than 6 months in a different country in last the 3 years you need to obtain a police certificate from that country too – apply immediately to avoid delays with your visa.

Why us?

- 1 With limited spots available for 'Internationals' the competition for employment in the ski resorts is fierce. Join the **Powder Program** and get your job offer before you leave home.
- 2 TWHC is the preferred company enlisted by many top Canadian resorts to recruit Internationals on their behalf. We have the best jobs with the best work conditions. If you want the best winter of your life then look no further.*
- 3 **TWHC** has exclusive access to staff accommodation with all our resort partners and all roles include a full season lift pass too – what else do you need?
- 4 1st Nights accommodation, arrival orientations and socials, mobile phone SIM card, bank account and Social insurance number assistance included.
- 5 Guaranteed good times!

Canada Working Holiday

It goes without saying that Canada is renowned around the world for its unforgettable winter seasons. Deep powder, thriving nightlife, untracked terrain and breath taking scenery are what make it so special. Whether you're taking the plunge alone or with a group of mates our **Powder Package** is your one-stop service to the most memorable experience of your life.

TWHC works with a huge selection of Canadian ski resort partners; **Whistler Blackcomb, Big White, Silver Star, Lake Louise, Sunshine Village, Nakiska, Kicking Horse, Grouse Mountain & Calabogie Peaks** so we are sure to have somewhere for you *some resorts are limited to just Australian applicants.

With tens of thousands of young people flocking to Canada from all over the world to enjoy a ski season, it is a good idea to secure employment before you leave - not only to save yourself from disappointment but also a small fortune.

TWHC arranges employment opportunities in a variety of departments including retail, rentals, ski school, central reservations, lift/base operations and food and beverages. All positions provide **full training and offer great benefits including housing, competitive wages, staff discounts, free lift passes and invitations to social events and parties.**

What makes our **Powder Package** most convenient is that all of this is organised at our annual recruitment fair; where you will also have the opportunity to meet and discuss your options and possible placements with our resort partners in person - **Yes, they come to Europe to meet you!**

If you are looking for a winter of fun in a Canadian ski resort, then the exclusive agreements we have with the resorts will guarantee the **Powder Package is the only one to consider.**



Denmark – 70 15 40 15

Netherlands – 0900 0400636

Norway – 026 33

Sweden - 0771 545 769

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* To reliably obtain the IEC visa you must apply as soon as the Canadian High Commission releases the 2013 quota as they go very fast. Don't miss out like many before you; get your application in early. If you don't get the visa we can't offer you a placement opportunity!

POWDER

PACKAGE

£599

SAVE £75
IF BOOKED BEFORE
31ST DECEMBER 2012

Resorts

- Whistler Blackcomb
- Silver Star

JOBS

• Operations

Lift operators, tube park attendants, snow clearance

• Rental & Retail

Ski technician, ski valet, equipment sales

• Guest Services

Reservations Host, Front of house, ticket sellers & validators, accommodation supervisor

• Food & Beverages

Sous chef, barista, food server, busser, warehousing, cashier

• Finance

Revenue representative

• Ski School

Newly Qualified and Trainee Ski or Snowboard Instructors



Program inclusions

- **Step by Step VISA guide -**
Walks you through the visa application process.
- **Job offers pre departure**, have peace of mind in knowing you have a job in the bag before you leave. Job offers will include your start date, rate of pay and job role you were successful in securing * Remember you may not always be offered the job for which you originally interviewed.
- **Accommodation guaranteed.** Staff accommodation reserved before you arrive at all resorts. Accommodation is available in a variety of different room sizes and levels of privacy – the less people you share with; the more it will cost – average cost in Whistler \$150 per person per week. Private accommodation can also be organised for those that fancy more privacy/luxury – prices in Whistler \$\$\$\$!
- **Interview preparation with our resort recruitment experts.**
Our team have lived and worked throughout Canada and will provide invaluable expert advice.
We know what the resorts are looking for and ensure you interview for a position you are likely to be offered!
- **SEASON LIFT PASS**
- VALUE CAN \$1800.
- **Program fee refunded** - if unsuccessful (less deposit).
- **One free night in SameSun Hostel Vancouver**
- **Canadian Social Insurance Number Assistance**
- **Assistance in opening Canadian bank account**
- **Great resort discounts on retail, rental and Food & Beverages**





CANADA

FAQ



Can I specify a particular position that I want to apply for?

Yes, once your application fee has been finalized and you have completed your online application you will be asked to answer our skills-based assessment test where you can put forward your application for a particular position. However, as certain positions are very popular you must consider listing a number of different preferences. Remember, flexibility is an attractive trait for all employers!

What kind of people are you looking for?

Our Canadian resort partners love the Northern European working attitude and that's what we expect you to show while over there. As long as you are hardworking, outgoing, friendly, eager to be in Canada and are available for the whole season you should not have any problems. While some jobs require some certain skills and experience many provide full training on site. Cash handling experience if applying for ticket sales positions, bar/wait experience in hospitality positions would obviously be an asset and you can never go wrong with customer service skills in almost any position.

Do I need to have experience at skiing / boarding to work in a ski resort?

In most positions you will not need to have skied in your life before. Some of our applicants have never even seen the snow before! Most operations department (Lift ops, tube park attendant) and instructor positions will need you to have experience on the slopes to be considered for a position.

When are interviews with the Canadian resorts held?

The human resource and department managers will be in London, Copenhagen and Stockholm in early August 2013. Travel to London and accommodation is at your own expense.

Can I go with a friend or partner?

Yes, you can. We understand moving to the other side of the world can be a little daunting and we strive to ensure we give you and your friends/partners the best possible opportunity at working together. That is why, in your application you can note who you will be travelling with. Ultimately the decision is the interviewer's and we cannot guarantee you will both receive a job offer. As we mentioned earlier, be flexible with your job options and we are confident we will be able to place you and your friends.

Can I get interview advice and assistance?

Sure can, all Powder program customers receive personal advice and coaching by one of our experienced consultants - They have all been there and got the T-shirt and know exactly what the resorts are looking for.

What happens if I am not offered a job?

Should you not be offered a position by any of our resorts, you will receive a refund of the program fee less deposit (£150).

What if I am offered a position I don't want?

Unfortunately, if you are offered a position and do not wish to accept it, then you will forfeit your program fee.



CANADA

FAQ

On the Job

How long are you expected to work?

Each position will usually have a different start date and every resort will usually have a different opening date. However you will be expected to work for the entire season, dependent on these factors you will usually be needed from Nov-April/May dependent on weather.

Outdoor jobs (Lift operator, tube park attendant and parking and roads attendants usually work 4 x 8 hour shifts per week), almost all other jobs work 4 x 10 hour shifts per week. It is dependent on the weather and the volumes of patrons visiting throughout the season that will ultimately determine your hours of work. At the start of the season you may only be required 15-30 hours per week.

What can I expect to earn?

Wages vary according to job type and resort. In general, pay rates average between \$8.00CAD per hour to \$14.00CAD an hour.

How much tax will I pay?

The usual tax rate in Canada is 15-29%, most Working Holiday makers will pay the lower rate.

Can I claim any of my tax back?

Temporary workers such as students and working holiday makers, who don't work a full year and /or changed employment during the year will usually be owed a tax refund by the Canada Revenue Agency. This can often be a reasonable sum.

What uniform is required?

Most positions will provide you with the required uniform, but not all. It is best to wait to receive your employment confirmation before shopping for any work clothes. However, a good pair of water-proof boots are an essential.

What is the policy of the resorts towards piercings, dyed hair, dreadlocks, etc?

Hair must be neat. For females, hair must be tied back when it is a safety issue. For males, hair must be

above the collar and cut to mid-ear length at the sides. Jewellery should be worn in moderation. Women may wear one earring of the same size in each ear while men may wear one small stud or ring. Other facial jewellery or exposed body piercings must be removed while at work, such as tongue rings or studs. Personal hygiene is important and aftershave and perfume should be kept to a minimum.

What temperatures can I expect during the season?

Very very cold; at times temperatures can get down to as little as minus 30 degrees Celsius. If you prepare for the cold and make sure you wear lots of layers, including thermals, you will be fine. In winter it can even get as warm as 10-15 degrees throughout the day in some parts.

Do all resorts provide accommodation?

Yes all the resorts we work with provide subsidised staff accommodation, you will pay on average CAN\$150 per week.

Should I buy ski or boarding equipment at home or in Canada?

In Canada, unless you already have your gear it's highly recommended purchasing your set-up over there. Not only will you not need to escort it with you across the world but you will find that snow gear is far cheaper in Canada than it is here in Europe. You will also be given staff discounts at your resort which will definitely take a chunk out of the retail price!

When should I apply for the program if I am travelling in 2013?

Now! Positions for the upcoming season are already filling fast and we do not accept applications once all the positions have been filled. We have the best ski resort partners in Canada and the market knows this so it is important you get in before it is too late!

Will I need to take out travel insurance?

It is compulsory that all foreign applicants have travel insurance covering them for their duration of employment with the ski resorts, regardless if you are skiing or not – Speak to your  consultant for the very best deal.

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